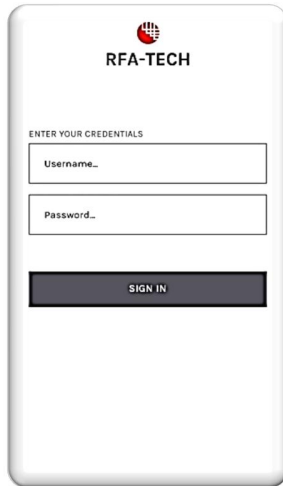


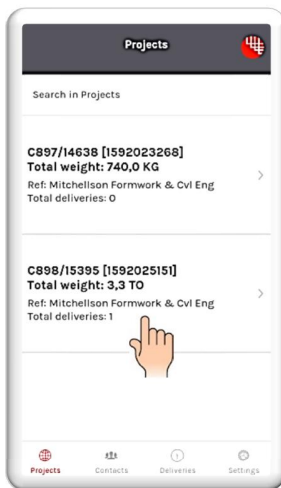


## RFA-Tech App User Guide



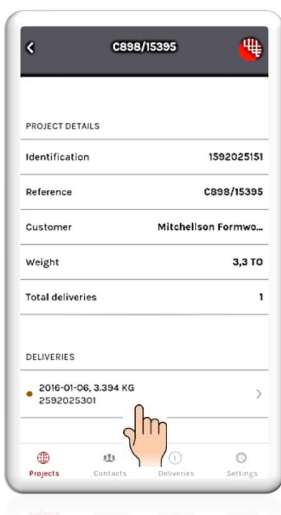
The RFA-Tech App links to your account details on our order processing system, and is therefore only suitable for credit account customers. Once you've downloaded the App you will need to register with RFA-Tech by emailing [sales@rfa-tech.co.uk](mailto:sales@rfa-tech.co.uk) or calling 0870 011 2881. We will then provide you with a username and password.

If you only want to see the deliveries for one specific site let us know and we can set this up. When you move to a new site let the RFA-Tech Sales Office know and we will reallocate your username accordingly.



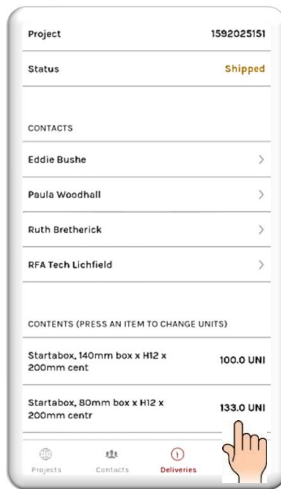
The screen will open with your current orders. You can ask RFA-Tech to restrict the number of orders available to view by limiting the order history, e.g. two weeks, one month, etc.

The RFA-Tech sales order ID is in brackets, (number starting 1592). Press on an order for the delivery details.



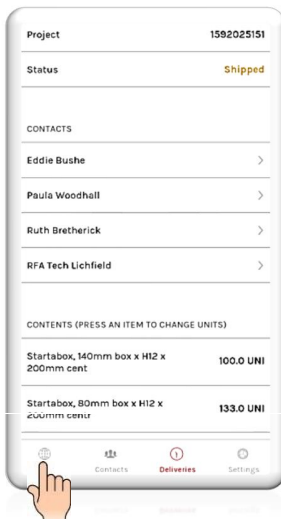
The RFA-Tech delivery ID number starts 2592; press on this for the product information.

Scrolling down this screen will show you the RFA-Tech contacts; click on a name to call or email directly from the App. It will help with any query if you could tell us the sales order ID and the delivery ID.



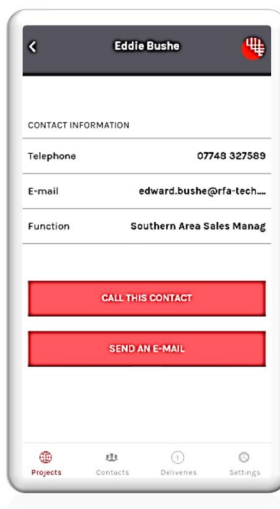
The delivery screen shows the status of the delivery, details of the products on the delivery, as well as contact details.

Press an item to toggle between the units and weight.



To return to orders, find contacts, or select settings press the relevant icon at the bottom of the screen.

If you log out at the end of your session you will need to log in again. Alternatively, if you simply close the screen it will open your session at the previous point, without the need to log in.



Call or email your RFA-Tech contact directly from the App.