

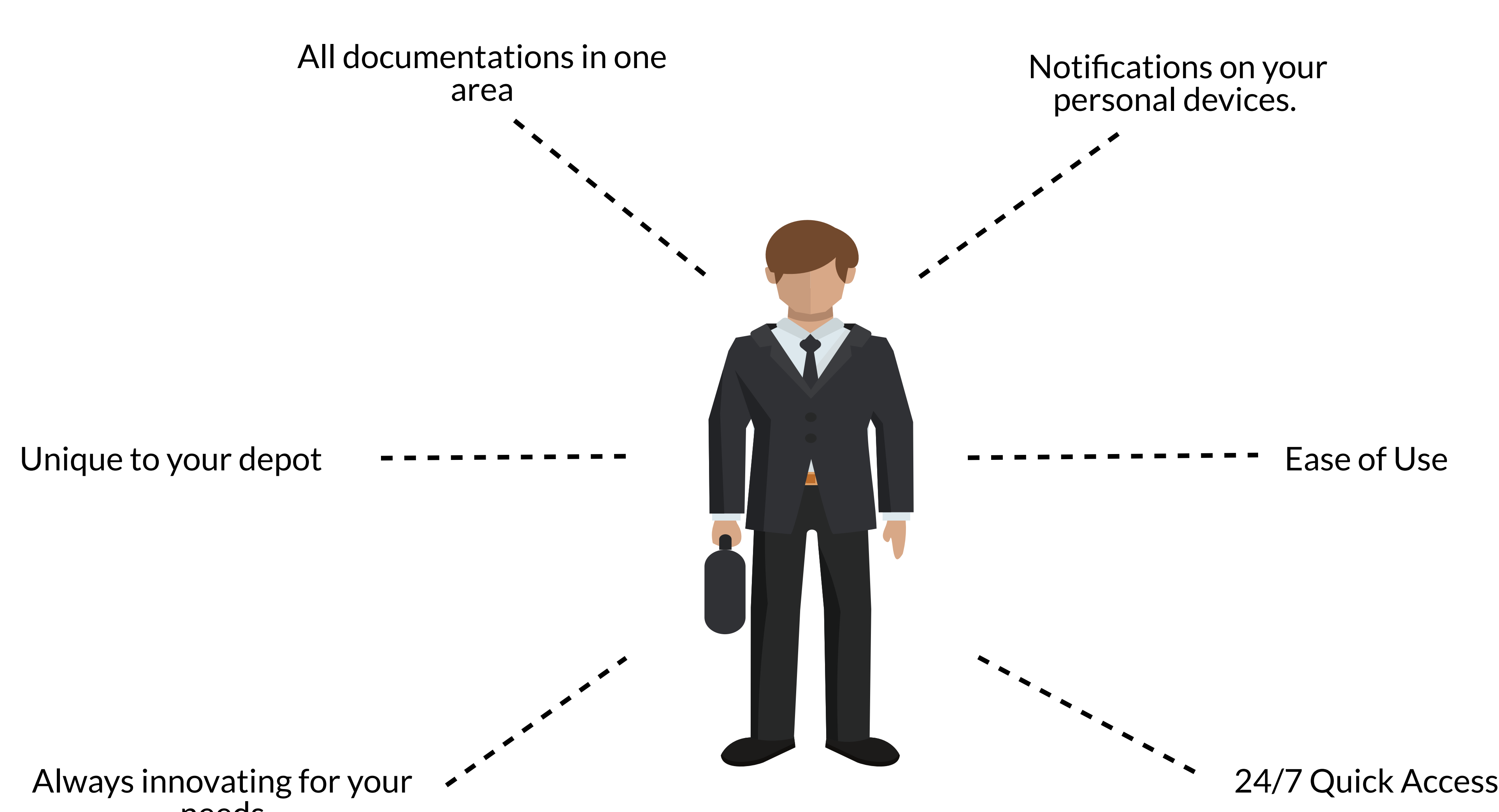


CUSTOMER
PORTAL

The Customer Portal has been designed to ensure ease and accessibility to all of our customers. We have been developing the software for over 2 years. It enables our customers 24/7 access to their orders, by giving information on Status checks, Documentations, Such as: Invoices, Order Acknowledgments and Proof of Deliveries.

The Customer Portal highlights the importance of speed and reliability by listing valuable information to all our customers. We are always finding new ways to improve the portal to ensure a brilliant customer experience.

Your Benefits



Why Us?

Established for over forty years as one of the UK's leading specialist construction accessory suppliers, RFA-Tech has built-up an enviable reputation for providing a wide product range together with a rapid and efficient service.

RFA-Tech is recognised as a market leader, supplying major contractors and blue-chip companies, and our continual development maintains and enhances this prominent position.

Therefore, we believe innovation is the key to ensuring our customers needs are met. The Customer Portal will provide our customers with their own personal dashboard, accessible 24/7.



Features



Contact Us
Monday to Friday
8am-9pm



Your own personal
Dashboard



All of your orders are
displayed in one area



All outgoing deliveries are
listed



Access to Proof of Deliveries,
Order Acknowledgments and
Invoices



Orders Received, Shipment
Planned, Goods being
loaded and Shipment on the
way notifications

Always Innovating



Our developers are always looking for new ways on how to improve the life of our customers, whether this is coming up new technical solutions on how to improve existing features, or coming up with brand new elements altogether.

Whats expected for the future?

We are currently looking into whether it's possible to introduce eCommerce within the Customer Portal. This will enable the ability to purchase stock online, which in turn would send a notification to your device when the order has been acknowledged and in the process stage.

'Time is Money'

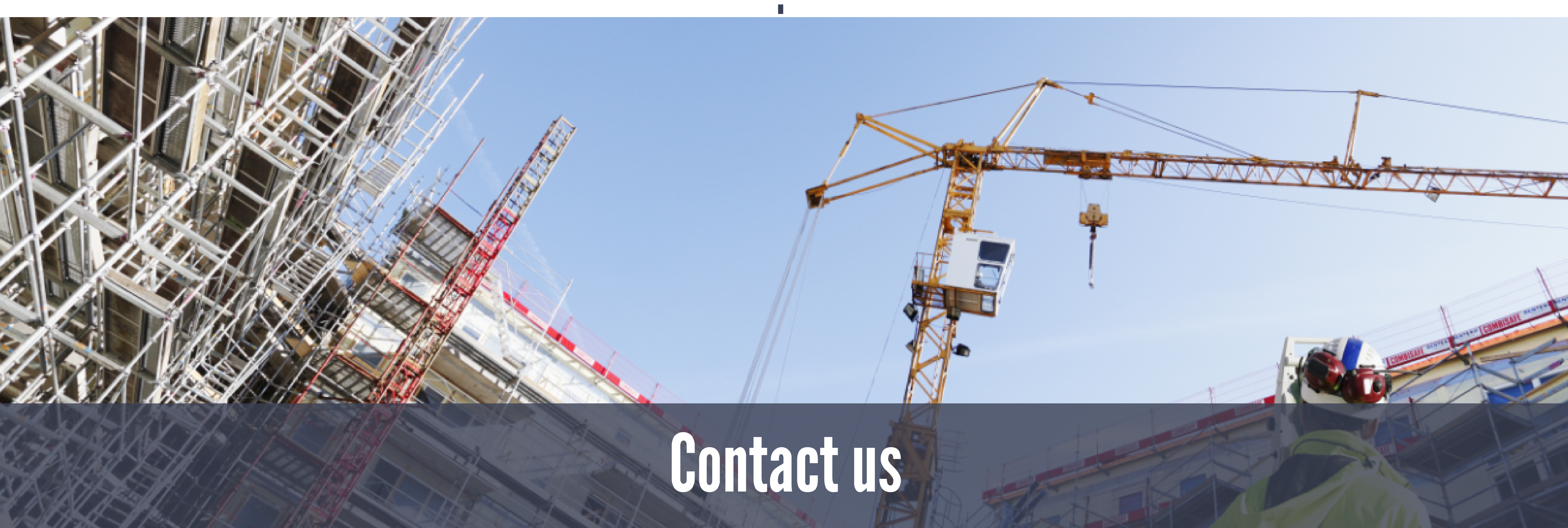


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Contact us

Jack Webb
07843 019155

Monday to Friday from 8:30 am to 4:30 pm

Or send an email to;
Customer.portal.support@gcelsa.com