

Quality policy

ISO 9001: 2015

The management of **RFA-Tech Limited** is committed to the operation of a safe, environmentally aware organisation that provides sufficient resources for sustained growth and continual improvement whilst providing our customers and interested parties with the products and services that they require.

This commitment, to all interested parties, shall be achieved by the full involvement of every employee and by adhering to the context of the organisation and the management system processes.

The nominated management representative, at each location, is responsible for ensuring the operations comply with the company's processes, BS EN ISO 9001: 2015, any applicable product standards and third party regulatory requirements.

The site management representative shall operate as a delegate for the Managing Director and through their leadership shall ensure the company's policy, context of organisation, objectives, improvements, customer focus, process management, risks and review of the system is managed, implemented and communicated.

The company processes establish the framework for complying with BS EN ISO 9001: 2015 and shall provide the necessary evidence for the periodic review of the management system and any identified continual improvements or actions.

Compliance with the management processes and the outputs from the reviews shall ensure that **RFA-Tech Limited** achieve the aim of providing our customers with the products and services that they require.



Malcolm Tomkins
Managing Director

13th February 2023